

Starting at the Child Development Centre in Whitehorse



Referral

- Anyone can make a referral to the Child Development Centre with permission from the family. You can call us at 456-8182.
- Once we get a referral, this is what you can expect if you live in Whitehorse.

First Phone Call

- The intake coordinator will call to ask about your child, your family and answer your questions. This information will help us direct you to the therapist that will be the best match for your child's needs.
- You will be given an initial consult time for you and your child to meet with a therapist (sometimes the initial consult is with parents only).

Initial Consult

- A therapist will meet you at the Child Development Centre or your home.
- The therapist will gather more information by talking with you, playing with your child or both.
- The therapist might suggest ideas to try at home and/or ongoing service.
- You will be asked to sign consent forms.
- Services may not be available right away. This means your child would be put on a waitlist.
- The therapist will tell you about how long your child will wait until they are seen again.

Waitlist

- There are waitlists for most of our services.
- The wait time depends on your child's needs, the number of children waiting, and the availability of a therapist.
- You can contact the therapist you met with at the initial consult at anytime while you are waiting.

Ongoing Service with Therapist

- A therapist will call you to offer ongoing services for your child.
- This therapist may not be the same person you saw during the initial consult.
- If you are seeing more than one therapist, a service coordinator will be assigned to you and your child.
- You and the therapist(s) will talk about what intervention fits best for your family. Together, you will develop a Family Plan including goals for your child.